



The DUAL Evolution Certificate Summary – Information Technology

This document provides a summary of the significant features, benefits, limitations and exclusions of the cover provided by DUAL Corporate Risks Evolution Information Technology Certificate of Insurance, which we recommend you study in full.

This summary is not part of the Certificate wording.

The DUAL Evolution Information Technology certificate is underwritten by DUAL Corporate Risks Limited on behalf of Arch Insurance Company (Europe) Limited and is an annual contract that may be renewed at expiry of a period of insurance subject to our terms and conditions and your needs, as discussed with your Brokers.

This type of certificate covers Professional Indemnity and is suitable for UK based companies.

Significant Features & Benefits and Significant Exclusions or Limitations:

The following table shows the main certificate features and benefits and any significant exclusions and limitations. The limits of indemnity and any contribution that are to apply will need to be discussed with your Broker.

The DUAL Evolution Information Technology Certificate is underwritten on a 'Claims Made' basis.

STANDARD COVER (Numbers in parenthesis relate to the item as enumerated in the certificate wording)

Cover
Breach of contract (2.1 (i))
Negligence (2.1 (ii))
Breach of Confidentiality ((2.1 (iii))
Infringement of intellectual property (2.1 (iv))
Costs incurred in defence (2.2)
Automatic Extensions
Sub Consultants' liability (3.1)
Loss of Documents to a limit of GBP 100,000 (3.2)
Joint Venture liability (3.3)
Libel and Slander cover (3.4)
Compensation for Attendance (3.5)
Mitigation Costs (3.6)
Take over/ mergers or acquisitions between companies during the Certificate period (3.7/8)
Optional Extensions (Only if set out in the Schedule)
Cover for a Partner's previous work (4.1)
Cover for work undertaken under either US or Canadian jurisdiction (4.2)

Significant exclusions to the cover provided

The Excess applicable to each claim
Claims made or which should have been made prior to this policy (7.1)
Fines and penalties (7.2)
Liability to Employees (7.3)
Assumed duty or obligation (7.6)
Assumed duty or obligation/contractual terms (7.6/8)
Contractual Terms (7.8)
War / Terrorism (7.9)
Trading Debts (7.11)
Fraud and Dishonesty/ Reckless Disregard (7.12)
Associated Companies (7.13)
Directors & Officers/Partnership duties (7.14/21)
Asbestos (7.15)
Insurance and Finance Matters (7.16)
Date Recognition / Computer Viruses (7.17)
Products (7.18)
Other Insurances (7.22)
Retroactive Date (7.24)
Known or Inherent Defects (7.26)
Inappropriate Material (7.27)
Product Recall (7.28)

Your right to cancel

If this cover does not meet with your requirements, please return all your documents and any certificate to the Broker, Intermediary or Agent who arranged the insurance within 14 days of receipt. We will return any premium and administration fee paid in full.

Termination

If you wish to terminate the contract at any other time, please contact the Broker, Intermediary or Agent who arranged the insurance. Any return of premium will be at the discretion of DUAL Corporate Risks Limited but any administration fee charged for the issuance of a policy will be retained by DUAL in full.

Law and Jurisdiction

The Certificate shall be governed by the law of England and Wales whose courts alone shall have jurisdiction in any dispute unless otherwise agreed.

Data Protection Notice

We hold data in accordance with the Data Protection Act of 1998. Data may be passed to other organisations who supply products and services associated with this contract of insurance. We may share information you

give us with other organisations and public bodies, including the Police in order to verify information or to prevent and detect fraud.

How to Complain

We intend to provide an excellent service to you, however, we recognise that there may be occasions when you feel that this has not been achieved. If you are unhappy with any aspect of the service that you receive, please contact either your insurance broker or

The Managing Director
DUAL Corporate Risks Limited
140 Leadenhall Street
London
EC3V 4QT

Please state the nature of your complaint, the certificate and/or claim number.

If after taking this action you are still unhappy with our response please write to:

Chief Executive Officer
Arch Insurance Company (Europe) Limited
6th Floor
Plantation Place South
60 Great Tower Street
London
EC3R 5AZ

Having taken this action, if you feel that your complaint has not been handled satisfactorily, you may seek assistance from The Financial Ombudsman Service
South Quay Plaza, 183 Marsh Wall London E14 9SR
Telephone – 0845 080 1800
Email – enquiries@financial-ombudsman.org.uk
Website – www.financial-ombudsman.org.uk
The Financial Ombudsman Service will become involved if you are an eligible complainant as defined by the rules of the Financial Services Authority.

The existence of this complaints procedure does not affect any right of legal action you may have against DUAL Corporate Risks Limited or Arch Insurance Company (Europe) Limited.

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Regulatory Status

This insurance is underwritten by DUAL Corporate Risks Limited on behalf of Arch Insurance Company (Europe) Limited. Both DUAL Corporate Risks Limited and Arch Insurance Company (Europe) Limited are authorised and regulated by the Financial Services Authority. These details may be checked by visiting the Financial Services Authority website at www.fsa.gov.uk/register. Alternatively the Financial Services Authority may be contacted on 0845 606 1234.

DUAL Corporate Risks Limited is a member of the Financial Services Compensation Scheme (FSCS). Compensation under the scheme for insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the cost, without any upper limit.

Arch Insurance Company (Europe) Limited is a member of the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation under the scheme if it is unable to meet its liabilities under this insurance. This depends upon the type of business and the circumstances of the claim.

Further Information about the compensation scheme arrangements is available from the FSCS or by visiting the FSCS website at www.fscs.org.uk.

DUAL Corporate Risks Limited, 140 Leadenhall Street, London, EC3V 4QT

Registered in England and Wales 04160680

Authorised and regulated by the Financial Services Authority, Registration No. 312593